## **Utility Conflict Management (UCM)**

Iowa Department of Transportation Ames, Iowa (03/02/2023)



#### Instructors



Cesar Quiroga, PhD., P.E., F. ASCE
Senior Research Engineer
Manager, Utility Engineering Program
c-quiroga@tti.tamu.edu



Jenny Naranjo, M. ASCE Assistant Research Scientist Utility Engineering Program j-naranjo@tti.tamu.edu



Harshit Shukla, PhD., M. ASCE Assistant Research Scientist Utility Engineering Program h-shukla@tti.tamu.edu



#### Class Materials

- Download .zip file:
  - Hyperlink in email sent before the class
  - File: Utility Conflict Management <Date>.zip
- Extract class materials:
  - Slides (PDF)
  - Utility conflict analysis template (Excel)
  - US 65 Project files:
    - Current plans, ROW sheets, cross sections, city utilities



#### Overview

## Welcome and Introductions

Introductions

Learning
Outcomes and
Agenda

**Ground Rules** 

Miscellaneous

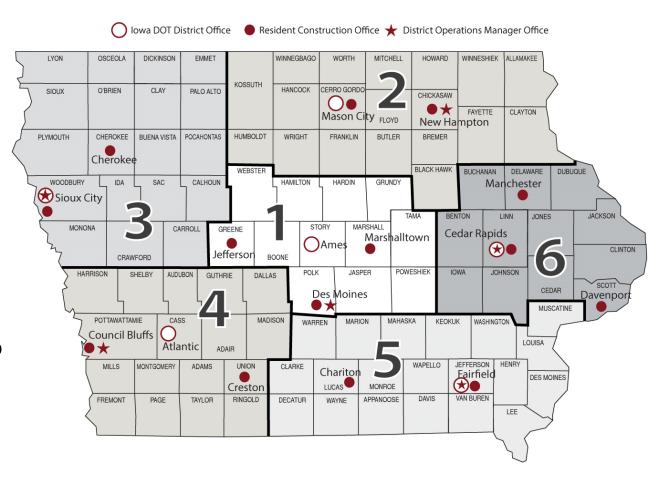


### Introductions – Participants

First poll:

https://pollev.com/edgarkraus565

What's your name?
Where do you work?
Experience with the utility process?
Three pain points related to utilities?







#### **Learning Outcomes**

Explain the reasons to conduct effective UCM

Explain how UCM is integrated into project delivery

Describe the key elements of UCM

Identity and resolve utility conflicts for a sample project



## Agenda

Module	Description	Time	
	Welcome and Introductions	8:00AM-9:00AM	
1	Reasons to Conduct Effective UCM	9:00AM-10:00AM	
2	Integration of UCM into Project Delivery	10:00AM-11:00AM	
3	Key Elements of UCM	11:00M-12:00PM	
	Lunch Break	12:00PM-1:00PM	
4	Hands-On Utility Conflict Management Exercise	1:00PM-3:45PM	
	Wrap-Up	3:45PM-4:00PM	



#### **Ground Rules**

- Turn off email
- Put cell phones on silent
- Safety minute





#### Module 1 Overview

# Module 1: Reasons to Conduct Utility Conflict Management

**Learning Outcome** Explain the reasons to conduct effective UCM

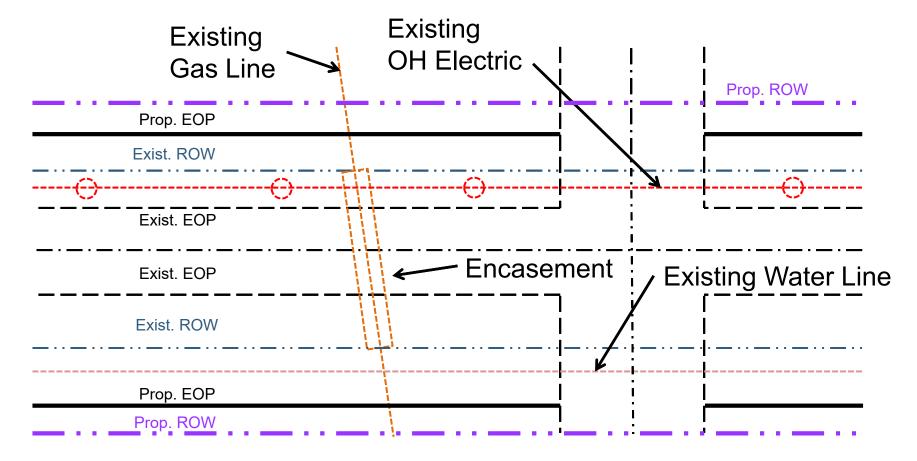
Types of Utility Conflicts

Risks of Not
Using Effective
UCM

Benefits of Applying UCM



## **Examples of Utility Conflicts**





## Types of Utility Conflicts

Category	Examples
Project Feature	Utility facility vs. transportation design feature (existing or proposed) Planned utility facility vs. existing utility facility
Project Phasing	Utility facility vs. transportation construction activity or phasing
Compliance	<ul> <li>Noncompliance with:</li> <li>Utility accommodation statutes, regulations, and policies</li> <li>Special provisions (typically project-level or for utility permits)</li> <li>Safety or accessibility regulations</li> <li>Industry standards or specifications</li> </ul>



### **Utility Accommodation Rules**

- Iowa Admin. Code r. 761-115 (Policy for Accommodating and Adjustment of Utilities on the Primary Road System)
  - Vertical clearance/depth requirements
  - Encasement
  - Attachments to bridges
  - Longitudinal installations on freeways
  - Longitudinal installations on non-freeways
  - Abandoned/out-of-service utility facilities



#### Module 1 Overview

# Module 1: Reasons to Conduct Utility Conflict Management

Types of Utility Conflicts

Risks of Not Using Effective UCM

Benefits of Applying UCM





#### Ranking of Top Causes of Project Delays

Cause of Delay	DOTs	Designers	Contractors
Delays in utility relocations	1	1	1
Differing site conditions (DSCs) related to utility conflicts	2	2	3
Errors in plans and specifications	3	13	2
Weather	4	6	4
Permitting issues	5	4	7
Delays in right-of-way acquisition	6	9	11
Delays in environmental process	7	3	8
Insufficient work effort by contractor	8	5	18
Owner-requested changes	11	10	5
Differing site conditions (other causes)	9	7	6



#### Project Delay Reasons (Utility Owner Perspective)

- Lack of project definition and detail by project owner
  - Horizontal and vertical alignment
  - Drainage design
  - Right of way acquisition
- Changes in project owner's design and schedules
- Unrealistic schedule by project owner for utility relocations
- Other
  - Limited resources (financial and personnel)
  - Internal demands (maintenance, service upgrades)
  - Utility owner's project delivery process protocols



## Risks of Not Using Effective UCM

Results in impacts during

Failure to recognize, address, and manage utility risks early



**Preliminary Design** 

Design

Construction

**Post Construction** 



## Impacts during Construction

- Construction site disruptions
- Damage to utility installations
- •Unplanned environmental corrective actions
- Unnecessary utility relocations
- Project delays and higher project costs



#### **Construction Site Disruptions**

- Unavailable or incorrect information about existing utilities
- Out-of-service lines not shown on the plans
- Wrong or not visible One Call markings



## Damage to Utility Installations

- Utility service interruptions
- Release of dangerous, explosive liquids and gases
- Risks to health and safety



## **Unplanned Environmental Corrective Actions**

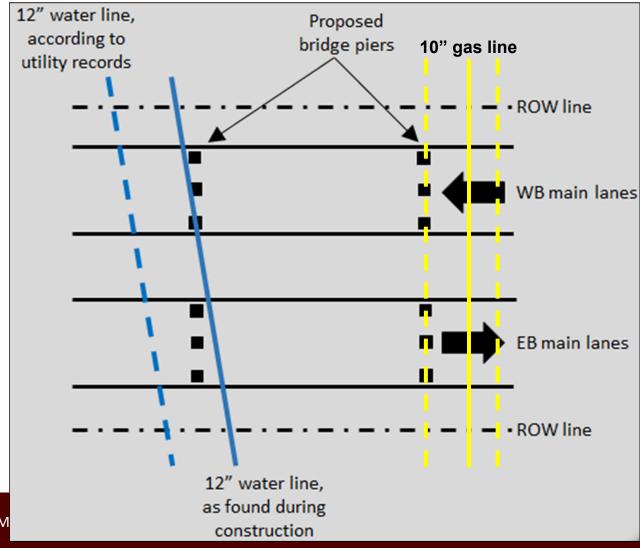
- Asbestos-cement pipes
  - Production stopped in 1970s
  - Special care for asbestos
- Underground storage tanks and piping
  - Can be explosive
  - Can leak into the ground





## Unnecessary Utility Relocations and Other Project Inefficiencies

- Inadequate utility information results in:
  - Unnecessary utility relocations
  - Incorrect design of project features



### Project Delays and Higher Project Costs

- Delays:
  - During design when utilities are found late in the process
  - During construction when utility installations are found unexpectedly
- Higher project costs:
  - Higher construction bids
  - Utility-related change orders and claims
  - Litigation by affected stakeholders
- Other costs and inefficiencies:
  - Negative public perception about the project
  - Difficult working relationship with utility owners



#### **Real-World Situations**

- In 2017, contractors building a new bridge in North Carolina drove a steel post through an underground electric transmission cable. Thousands of residents and tourists were affected.
- In 2023, contractors drilling a shaft foundation for a rail expansion near Frankfurt Airport hit four 16-ft deep fiber optic cables:
  - Worldwide Lufthansa air traffic control was cut off
  - Several areas in Frankfurt were affected
  - Concrete was spilled over the cables, further complicating repairs

#### **Real-World Situations**

- In Georgia:
  - Bridge project affected multiple utilities (power, water, sewer, etc.)
  - Modifying horizontal bridge alignment slightly:
    - Would have avoided any utility impact
    - Would not have impacted right-of-way
    - Would not have compromised bridge construction
  - Discovered during construction... too late!
  - Utility relocation costs = \$5,000,000

#### Module 1 Overview

## Module 1: Reasons to Conduct Utility Conflict Management

Types of Utility Conflicts

Risks of Not
Using Effective
UCM

Benefits of Applying UCM



### Benefits of Applying UCM

- Earlier identification of existing utility facilities and conflicts
- Fewer unnecessary utility relocations
- Fewer disruptions and utility damages during construction
- Fewer utility-related change orders and claims
- More effective working relationship with utility owners
- Tangible economic and project delivery time savings

#### Break

• We'll continue in 10 minutes



#### Module 2 Overview

## Module 2: Integration of UCM into Project Delivery

Learning Outcome: Explain how UCM is integrated into project delivery

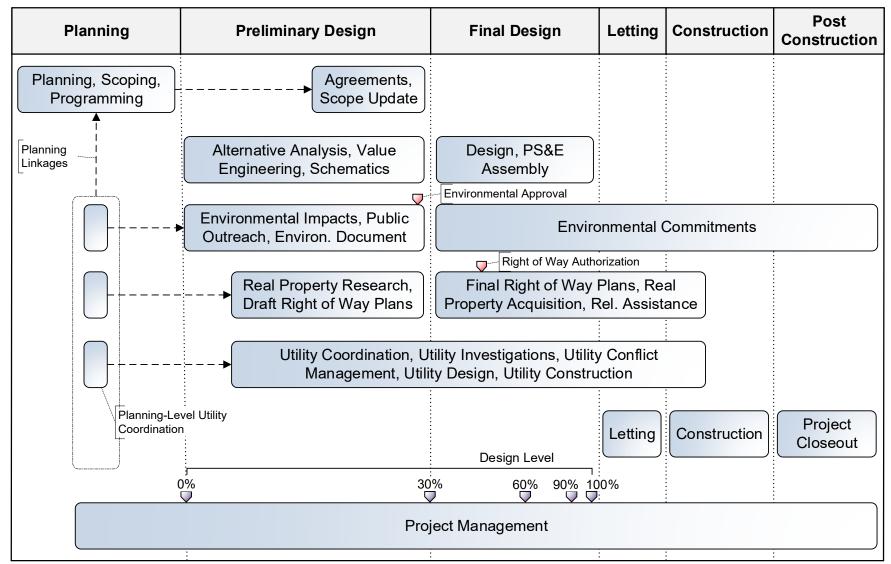
Utility Process within Project Delivery

Utility
Engineering
Stages

Utility
Investigation
Deliverables

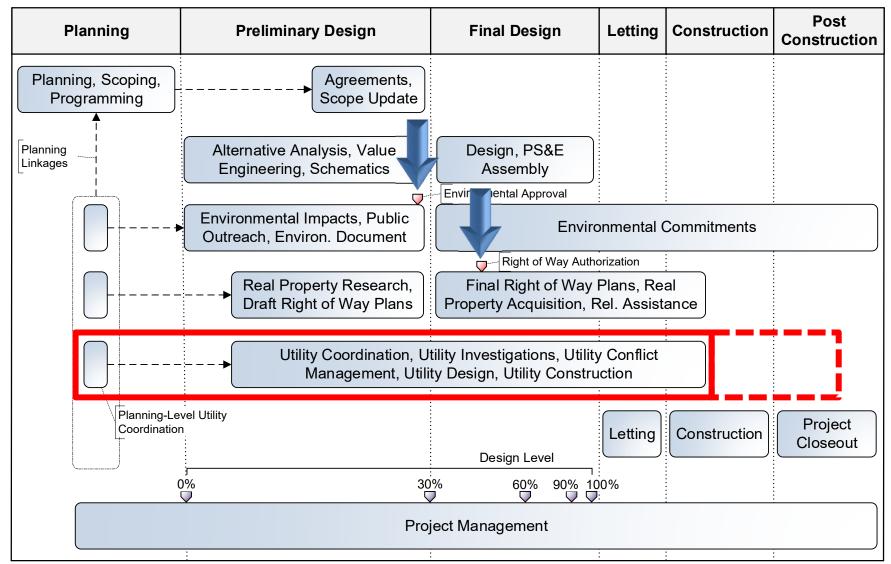


## Design-Bid-Build Project Delivery Method



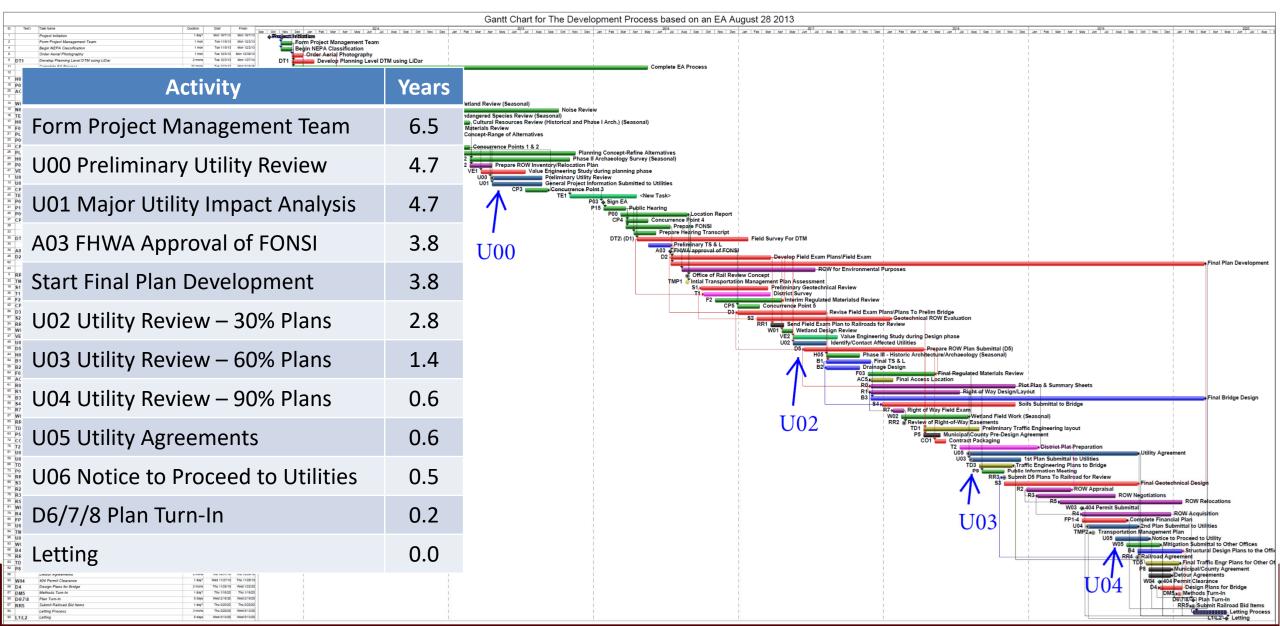


## Design-Bid-Build Project Delivery Method





## Project Delivery Timeline (Based on EA)



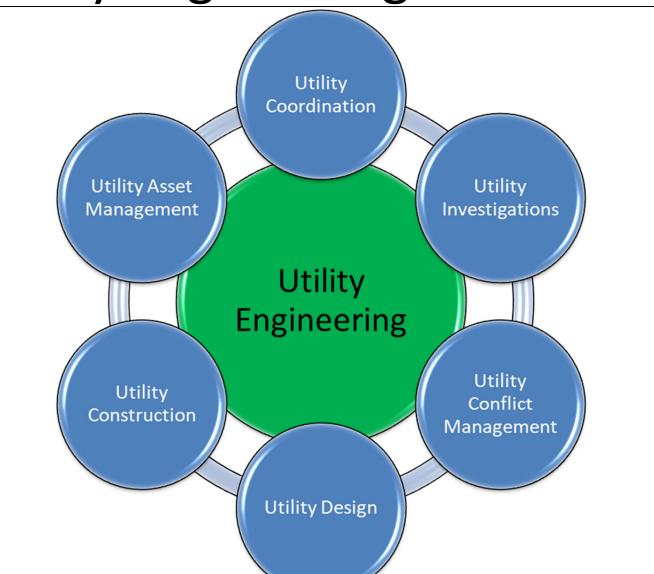
## **Utility Engineering Framework**

 Utility Engineering is a branch of engineering that focuses on the planning, design, construction, operation, maintenance, and asset management of any and all utility systems, <u>as well as</u> <u>the interaction (and interdependence) between utility</u> <u>infrastructure and other infrastructure</u>.



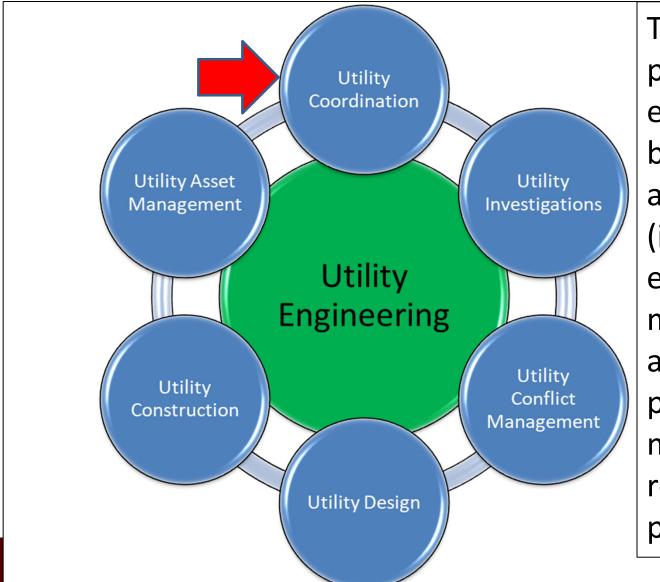
**Utility Engineering Framework** 

Utility En the plann and asset
 the interaction
 infrastruction



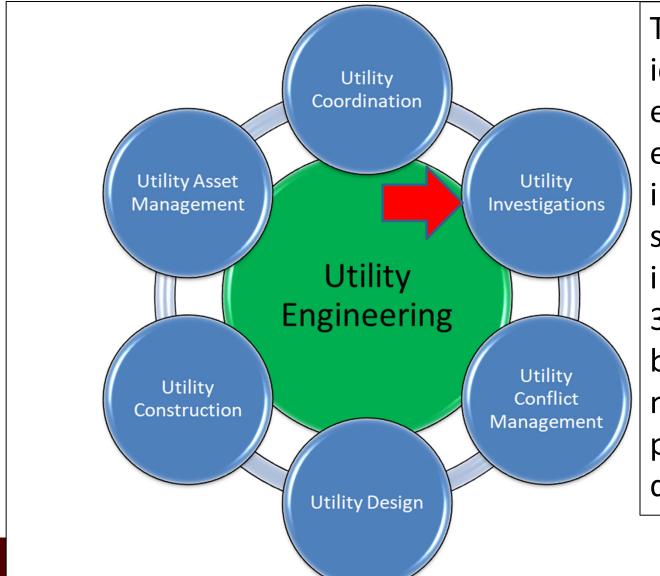
ocuses on itenance, s, <u>as well as</u> tility

#### Utility Engineering Framework—Utility Coordination



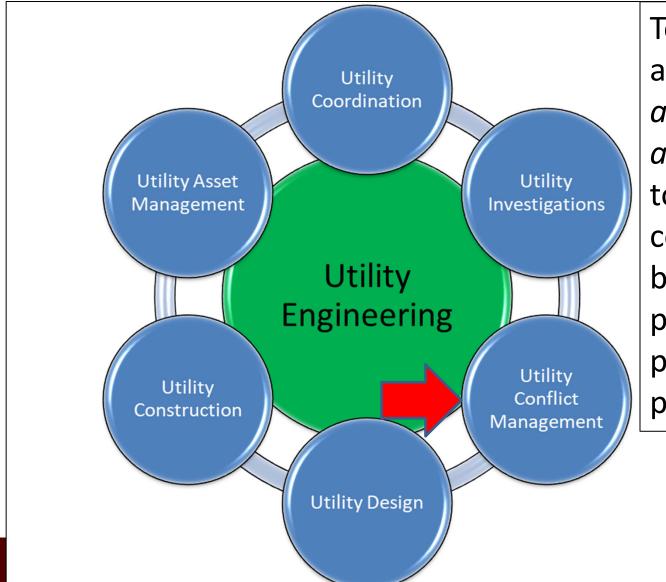
Techniques and procedures to provide effective coordination between project owners and utility stakeholders (including preparation, execution, and management of utility agreements, as well as preparation and management of utilityrelated documents in bid packages)

#### Utility Engineering Framework—Utility Investigations



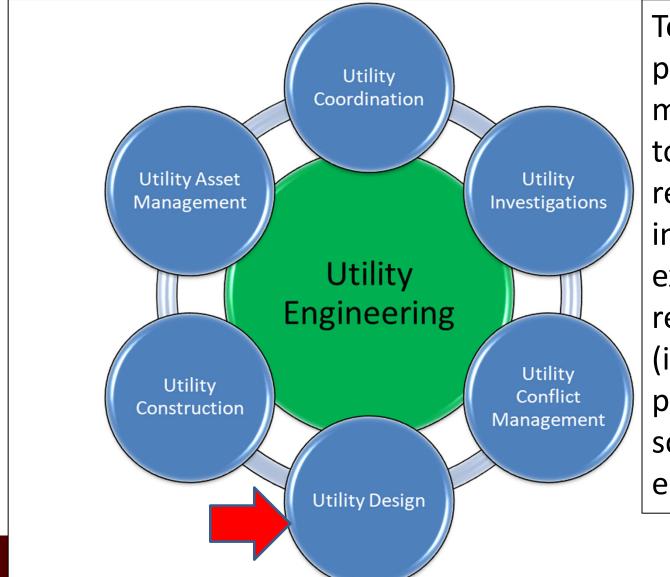
Technologies to detect, identify, and map existing utilities effectively and the integration of quality, standards-based utility information, including 3D modeling and building information modeling (BIM), in all phases of project delivery

#### Utility Engineering Framework—Utility Conflict Management



Techniques, protocols, and systems that use the avoid, minimize, and accommodate principle to identify and resolve conflicts systematically between infrastructure project features or phases and existing or proposed utility facilities

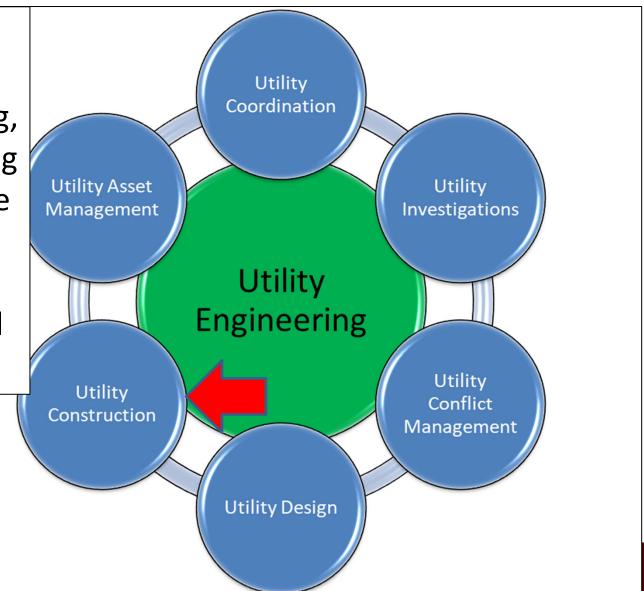
#### Utility Engineering Framework—Utility Design



Techniques and procedures that lead to more effective practices to design utility relocations and protectin-place measures for existing facilities that remain in place (including preparation of plans, specifications, schedule, and cost estimate)

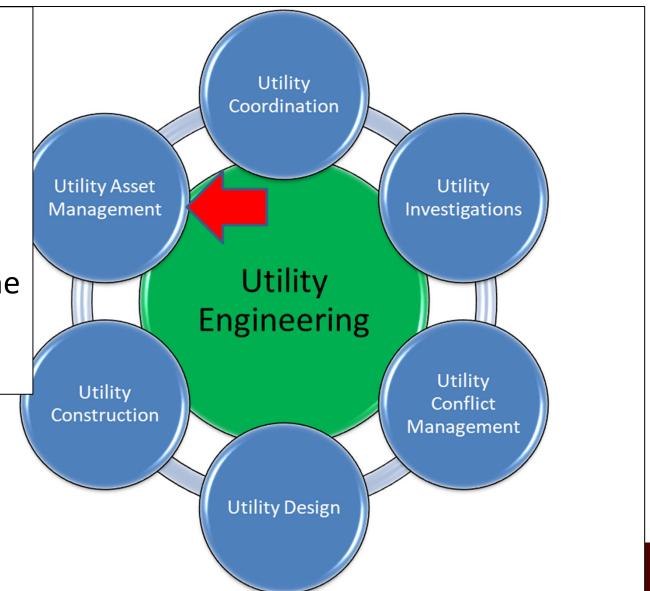
### Utility Engineering Framework—Utility Construction

Techniques and procedures for constructing, monitoring, inspecting, and surveying utility installations at the job site, as well as mapping and producing quality, standards-based utility as-builts



### Utility Engineering Framework—Utility Asset Management

Techniques and procedures for accommodating, permitting, managing, documenting, and assessing conditions of utility facilities within the right of way over their entire lifecycle



### Module 2 Overview

# Module 2: Integration of UCM into Project Delivery

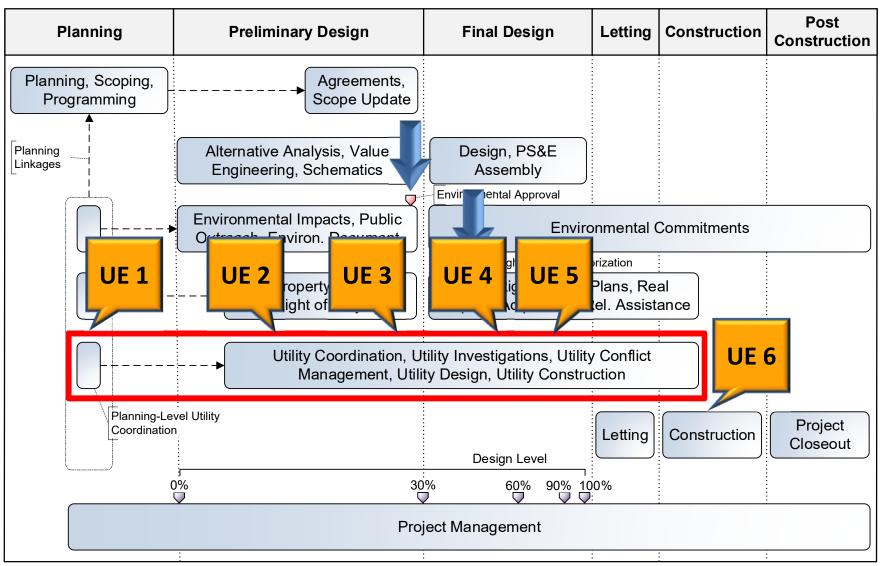
Utility Process within Project Delivery

Utility
Engineering
Stages

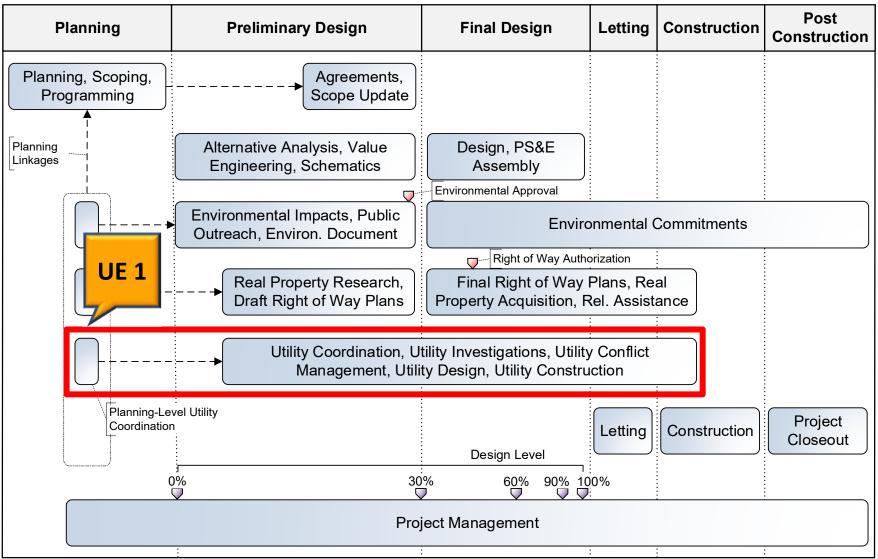
Utility
Investigation
Deliverables



# **Utility Engineering Stages**



# Utility Engineering Stages—Stage 1



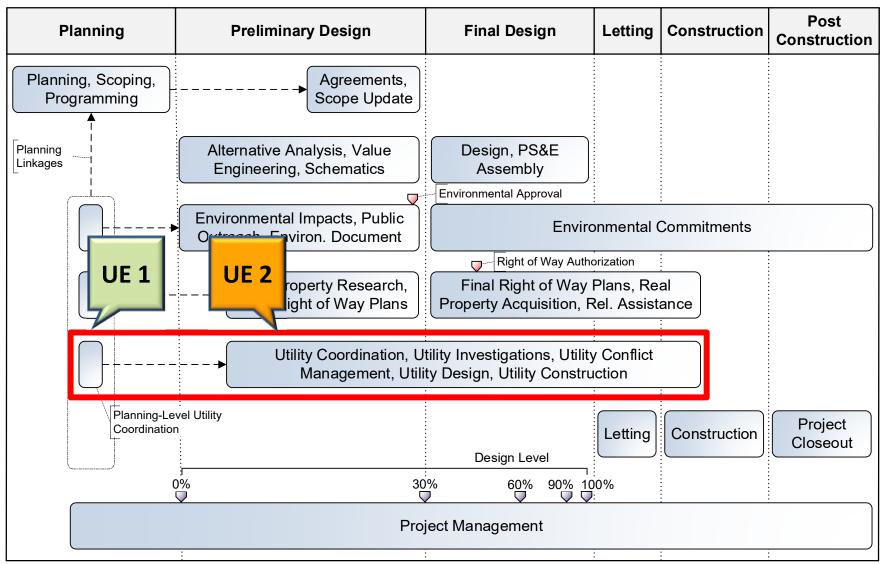


### Utility Engineering Stages—Stage 1 (Key Points)

- Utility investigation usually not conducted at this stage
- Identify major utility-related issues that might affect the project scope
- Meet with utility owners about planned project



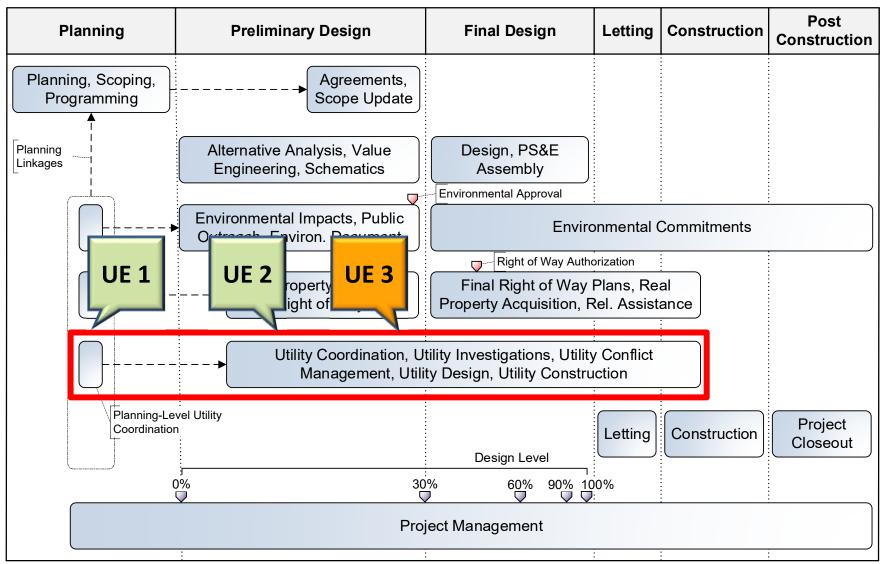
# **Utility Engineering Stages—Stage 2**



## Utility Engineering Stages—Stage 2 (Key Points)

- Conduct preliminary utility investigation based on existing records
- Gather information about major physical constraints associated with utility facilities
- Conduct initial assessment of utility impacts and determine where additional data are needed

# **Utility Engineering Stages—Stage 3**



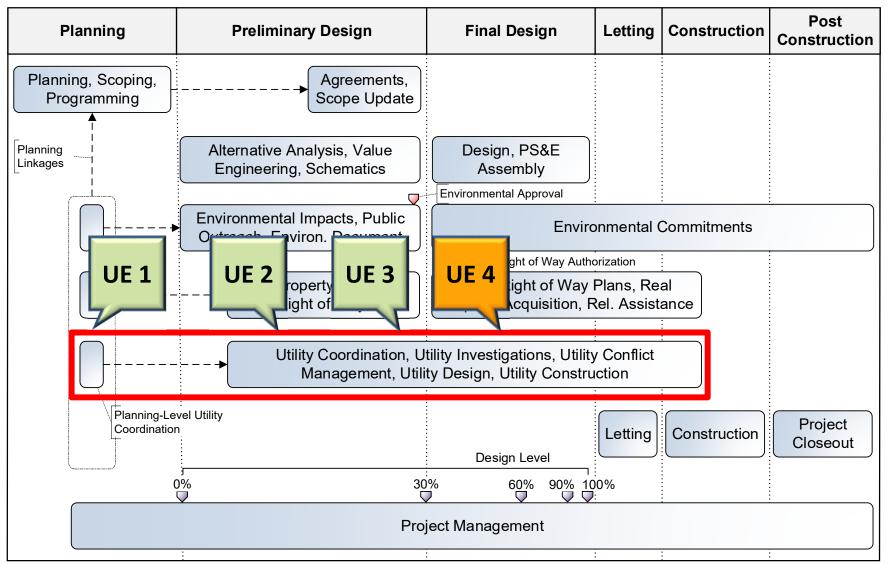


### Utility Engineering Stages—Stage 3 (Key Points)

- Survey aboveground utility facilities
- If possible, conduct utility investigation using geophysical techniques to identify and document underground utility conflicts
- Identify utility conflicts
  - Utility layout
  - Preliminary utility conflict list
- Request utility owners to confirm conflict locations, assess constructability challenges, and discuss potential resolution strategies
- Determine where more detailed investigations are needed



# Utility Engineering Stages—Stage 4



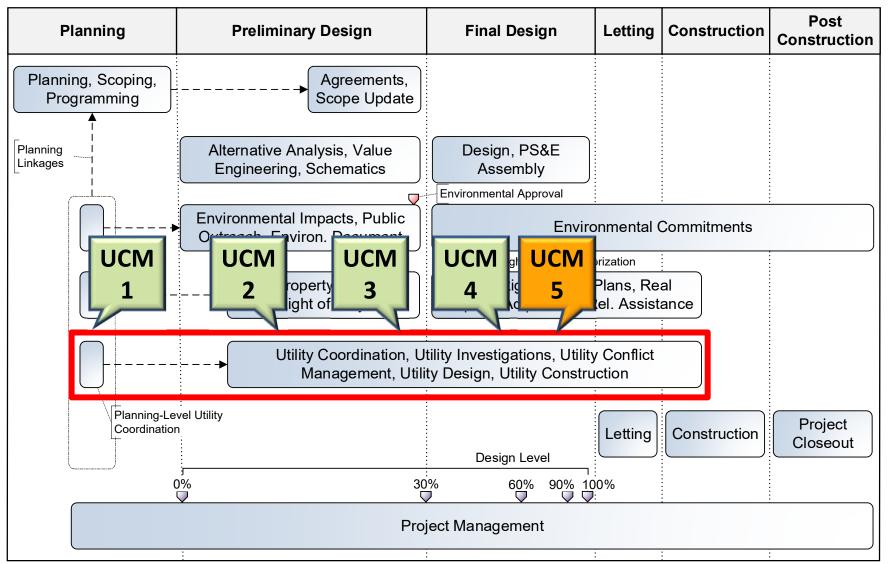


### Utility Engineering Stages—Stage 4 (Key Points)

- Conduct utility investigation by exposing utility facilities at specific locations
- Conduct geophysical investigation ASAP if not done before
- Analyze and review resolution strategies with an emphasis on avoiding or minimizing conflicts
- Coordinate utility relocation design if it is the most effective conflict resolution strategy
- Prepare utility relocation plans and schedules for inclusion in utility agreements
- Monitor utility relocations to ensure they are built and surveyed properly and depicted on as-built plans



# **Utility Engineering Stages—Stage 5**



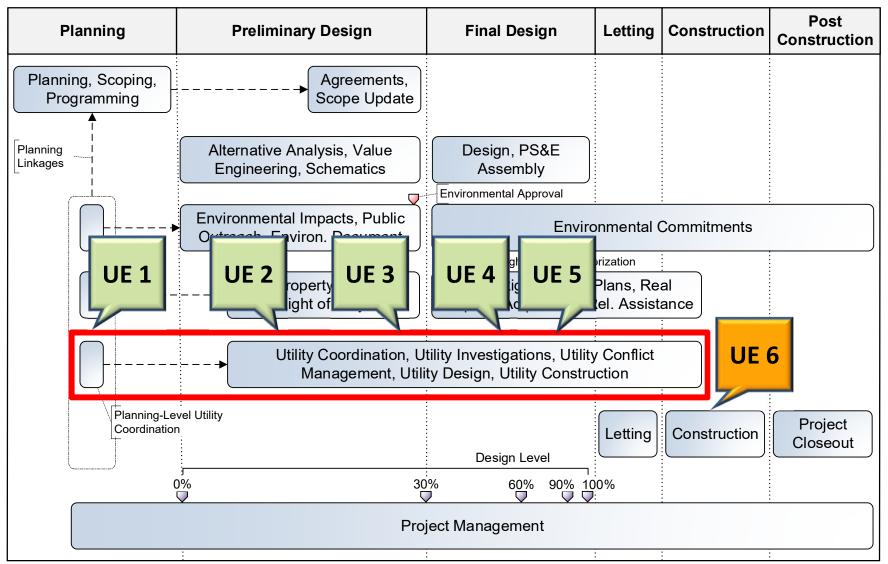


## Utility Engineering Stages—Stage 5 (Key Points)

- Need for a utility investigation at this point should be minimal
- Continue all other utility coordination activities
- Refine utility relocation schedules
- Include utility plans and utility relocation schedules in PS&E documents
- Prepare utility statement for inclusion in the bid package, showing utility work completed prior to construction, utilities not in conflict with the project, and utility work that must be completed during construction



# **Utility Engineering Stages—Stage 6**





## Utility Engineering Stages—Stage 6 (Key Points)

- Need for a utility investigation at this point should be minimal
- Conduct pre-construction utility coordination meeting
- Conduct construction utility coordination meetings
- Assess new utility conflicts and corresponding impacts that are uncovered during construction, if applicable
- Update utility relocation schedules





### Module 2 Overview

# Module 2: Integration of UCM into Project Delivery

Utility Process within Project Delivery

Utility
Engineering
Stages

Utility
Investigation
Deliverables

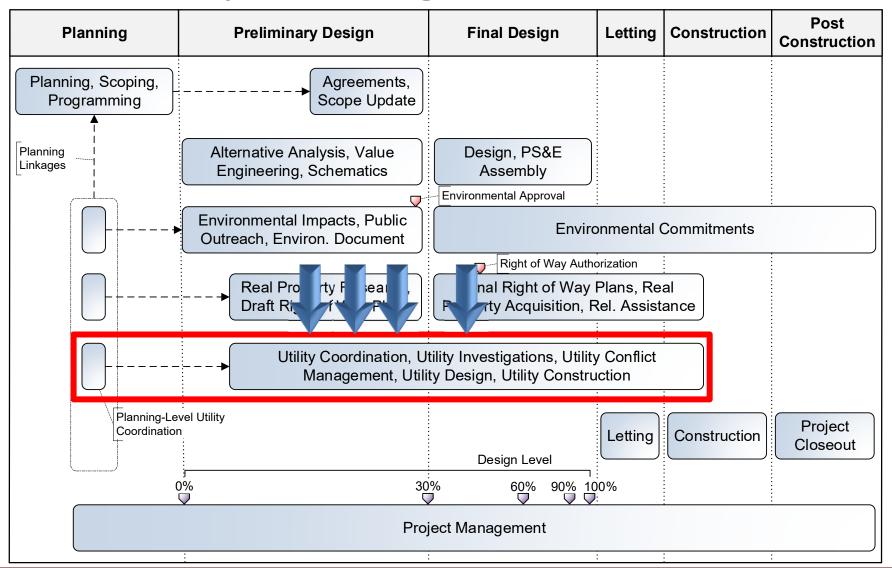


### **Utility Investigation Methods**

Documentation **Utility Records** of Visible Utility Research **Facilities Utility Investigation** Methods Geophysical Exposure of **Techniques Utility Facilities** 

- Quality levels:
  - QLD, QLC, QLB, QLA
- Standard Guideline for Investigating and Documenting Existing Utilities
  - ASCE/UESI/CI 38-22

### **Utility Investigation Methods**

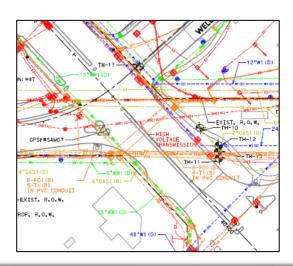




### Utility Records Research

#### **Outcomes**

- X-Y locations
- Attribute
- Metadata
- QLD (if done according to ASCE 38-22)



#### Uses

- Preliminary assessment of utility facilities
- Utility owner contacts
- Major constraints affecting project alignment and footprint
- Low cost
- Best done as early as possible (preliminary engineering phase)
- Send NOPCs before conducting utility records research

- 50-60% of underground utility facilities identified
- Low positional accuracy
- Data not sufficient for design



### Documentation of Visible Utility Facilities

#### **Outcomes**

- X-Y locations
- Attribute
- Metadata
- QLC, QLD (if done according to ASCE 38-22)





#### Uses

- Improved reliability of existing utility data
- Tight integration of utility data with project survey control
- Pole attachments:
  - Increasingly important
  - Ignored in utility records research
  - Need to coordinate with each utility pole tenant

- Mislabeled or misidentified utility features
- Surface features paved over or filled with dirt
- Vaults filled with water
- Traffic control to open and access vaults
- Difficult to measure top of pipe inside tight valve boxes
- Information at one location
- Difficult to access manholes and vaults
- Pole attachments not documented



### **Geophysical Techniques**

#### **Outcomes**

- X-Y locations
- Z data (technique dependent)
- Attribute
- Metadata
- QLB, QLC, QLD (if done according to ASCE 38-22)





#### Uses

- Improved utility data completeness and reliability
- Up to 80-90% of underground utility installations located

- Higher costs than for previous utility investigation phases
- More certainty for horizontal locations than vertical locations



### **Exposure of Utility Facilities**

#### **Outcomes**

- X-Y-Z coordinates
- Grade elevation
- Map or aerial imagery
- Picture of utility facility
- Outside diameter
- Conduit configuration
- Material
- Condition
- Survey control
- Pavement thickness and type
- Soil type and conditions
- Metadata
- QLA (if done according to ASCE 38-22)

#### Uses

- Improved level of confidence about utility locations
- Reduced level of risk

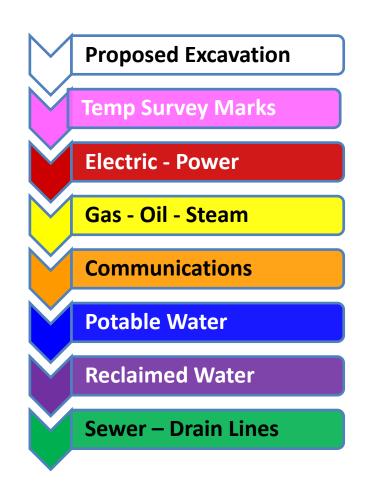


- X-Y-Z data limited to test hole locations
- Risk of utility damage
- Traffic disruptions at test locations
- Risk to road surface integrity
- Difficulty in confirming exact utility and owner
- Dry holes
- Who covers the costs



### Utility Investigation Deliverables

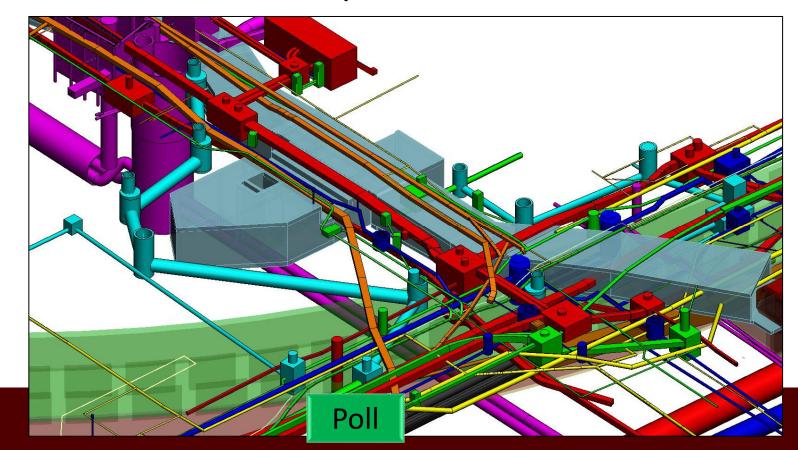
- Plans
- Test hole sheets
- Utility report
  - Project description
  - Methods and equipment used
  - Software used to process and depict utility data
  - Description of utilities located and depicted
  - Problems encountered and resolutions





### New ASCE Standard Guideline

- Standard Guideline for Recording and Exchanging Utility Infrastructure Data (ASCE/UESI/CI 75-22)
  - Utility infrastructure data content and accuracy
  - Data stewardship





### Break

• We'll continue in 10 minutes



### Module 3 Overview

# Module 3: Key Elements of UCM

**Learning Outgome**: Describe the key elements of UCM

**UCM** Tools

Populating
Utility Conflict
Lists

Case Studies



### **UCM Tools**

- Utility conflict list and...
- Utility layout
- Utility investigation deliverables
- Project plans (plan views, profiles, cross sections)
- Field visit information
- Right of way plans
- Hydraulic analysis and design
- Schedule (could be input or output)
- Utility installation specifications (could be input or output)
- Utility accommodation rules and utility industry standards
- Interactions with utility owners



# **Utility Conflict List**

#### Utility Conflict Management (UCM) - Utility Conflicts

Utility Layout/ Sheet No.	Utility Owner	Utility Owner Contact Name	Utility Owner Contact Phone and Email	Utility Feature ID	Utility Function	Utility Type	Utility Subtype	Utility Feature	Size	Material	Utility Conflict Description

Station Origin	Start Station	Start Offset	End Station	End Offset	From Latitude	From Longitude	To Latitude	To Longitude	Height/ Depth (ft)	Placement Relative to Ground Level	Alignment Type	Placement Relative to Existing ROW	Property Interest Type	Parcel U- Number	Parcel Acquisition Status
															i
															1
															j

Utility Investigation Completed	Utility Investigation Needed	Test Hole No.	Next Action	Resolution Strategy Selected (from Resolution Alternatives)	High Priority (Y/N)	Utility Conflict Status	Status Achieved Date	Estimated Resolution Date	Comment



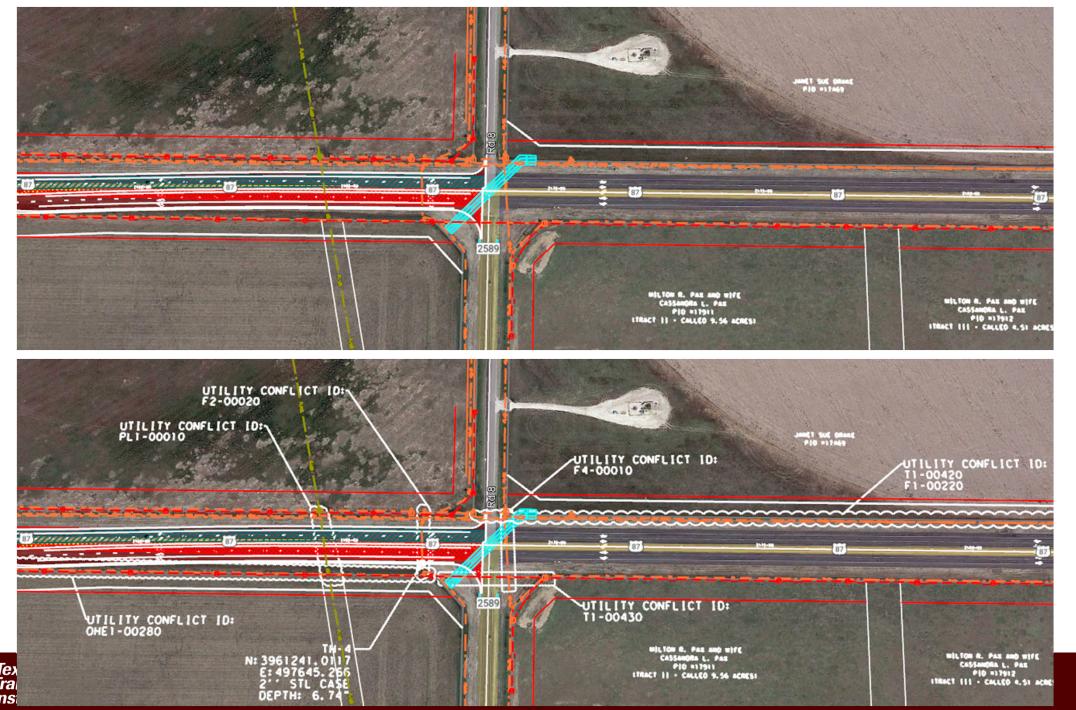
## **Utility Conflict List**

Utility Conflict Management (UCM) - Analysis of Utility Conflict Resolution Alternatives

Utility Conflict ID	Alternative No.	Alternative Description	Alternative Advantages	Alternative Disadvantages	Impact on Project Delivery Time	Total Cost to DOT (\$)	lotal Cost	Feasible (Y/N)	Selected (Y/N)



- CPS ELEC NBFR STA 1510+30.43 END PH 1 NBFR BEGIN PH 2 NBFR I FVFI 00 Drawing Size and/or **Utility Conflict Utility Company** Utility Conflict ID or Sheet **Utility Company Utility Type** Description Contact Material No. STA MATCH LINE ψÎ Ţ → ONFL I 93 OHE with proposed CONFLICT 21 pond/roadway-Electric **CPS Energy** 2 Crossing-Reloc in PH1 PROP R. OHE with **CPS Energy** 9 4-12 Electric proposed roadway-Parallel OHE with **CPS Energy** 4-5 Electric 11 proposed roadway-Parallel OHE with 12 **Flectric** CPS Energy Institute



### **Best Practices**

- Use UCM tools to:
  - Generate an inventory of utility conflicts
  - Analyze utility conflict resolution strategies
  - Track the resolution process for each utility conflict
  - Provide a link to other documents, including the utility layout
  - Prepare utility statement (or certification) to include in the PS&E package
- Immediate benefits:
  - Manage utility conflicts more effectively
  - "Tell the story" about how utility conflicts were identified and resolved

### **Best Practices**

- Track utility conflicts at the utility facility level
- Maintain and update utility conflict list regularly
- Use utility layout to show utility conflict locations
- Start early (best during preliminary design)
- Involve stakeholders in review of utility conflicts and solutions
  - Regardless of reimbursement eligibility



### **Best Practices**

- Bring to all utility coordination meetings:
  - Utility conflict list
  - Utility layout
  - Schedule (both project and utility relocations)
  - ROW acquisition status and exhibits
  - Environmental review status

## Module 3 Overview

Module 3: Key Elements of UCM

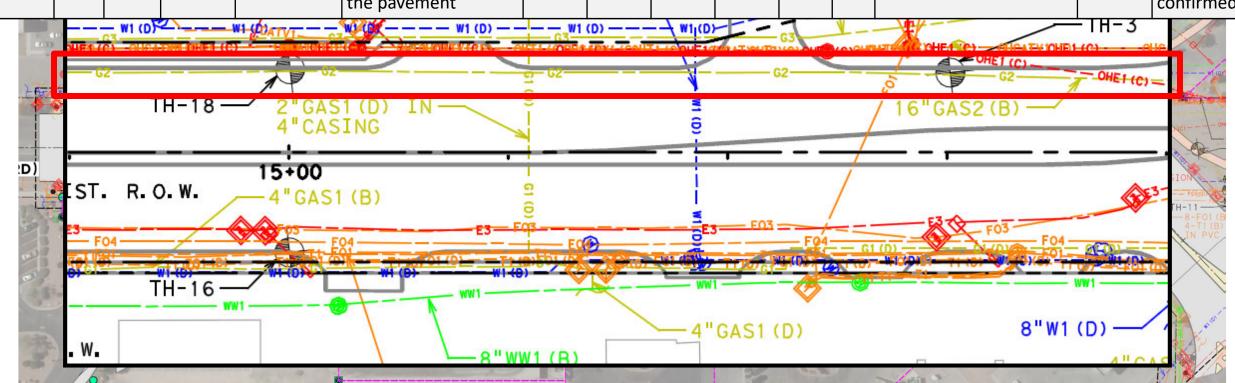
**UCM Tools** 

Populating
Utility Conflict
Lists

Case Studies



Utility Owner	ID	Sheet No.	Utility Type	Size/ Material	Utility Conflict Description	Start Sta.	Start Offset	End Sta.	End Offset	Util. Inv.	Test Hole	Next Action or Resolution	High Priority	Util. Conflict Status
ONE OK	51	5	Gas	16 inches/ Steel	Existing transmission gas pipeline might be under the pavement	13+00	30' LT	23+00	95' RT	QLD  QLB		Conduct geophysical investigation to confirm horizontal location	Y	Utility conflict identified
Utility Owner	ID	Sheet No.	Utility Type	Size/ Material	Utility Conflict Description	Start Sta.	Start Offset	End Sta.	End Offset	Util. Inv.	Test Hole	Next Action or Resolution	High Priority	Util. Conflict Status
ONE OK	51	5	Gas		Existing transmission gas pipeline is under the pavement	13+00	35' LT	23+00	100' RT	QLB  QLA		Conduct test holes to gather or confirm depth	Y	Utility conflict confirmed
		_ W1 (D)		WI-SOATVI-	W (D) —— W1 (D) ——	w1	(D) ——	w1(D)		63	¥		-TH-3	10





Utility Owner	ID	Sheet No.	Utility Type	Size/ Material	Utility Conflict Description	Start Sta.	Start Offset	End Sta.	End Offset	Util. Inv.	Test Hole		High Priority	Util. Conflict Status
ONE OK	51	5	Gas	16 inches/ Steel	Existing transmission gas pipeline might be under the pavement	13+00	35' LT	23+00	100' RT	QLA  QLA		Compare relocating vs. remaining in place	Y	Utility conflict confirmed
Utility Owner	ID	Sheet No.	Utility Type	Size/ Material	Utility Conflict Description	Start Sta.	Start Offset	End Sta.	End Offset	Util. Inv.	Test Hole		High Priority	Util. Conflict Status
ONE OK	51	5	Gas	16 inches/ Steel	Existing transmission gas pipeline is under the pavement	13+00	35' LT	23+00	100' RT	QLA  QLA		Remain in place. Do not relocate.	Y	Utility conflict resolved
4011	EL	EV. SU	H-18 —  RVEY MAR	2 " GAS 4 " CAS	1 (D) IN ING	GZ GZ		4011.49	ELEV.	SURVEY PK Nai	( MAR	/ 16 GAS2 (B)	OHET (C)	100
,		Ε	ASPHA	<u>LT</u>		J5/2016 1J			9	A	SPHAL	_T_		07.25.2014
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## Module 3 Overview

Module 3: Key Elements of UCM

**UCM Tools** 

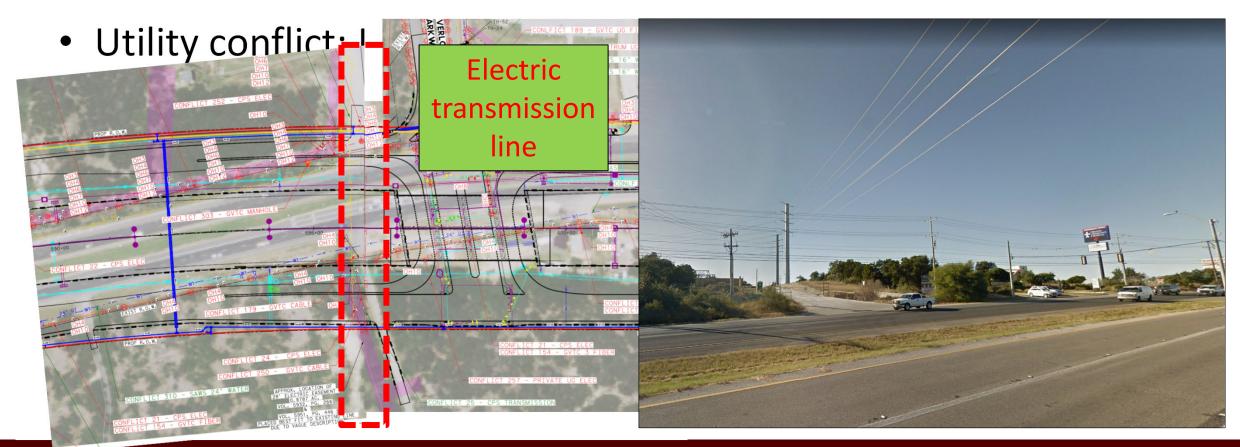
Populating
Utility Conflict
Lists

**Case Studies** 



# Widening Project

• Case 1: Electric transmission line



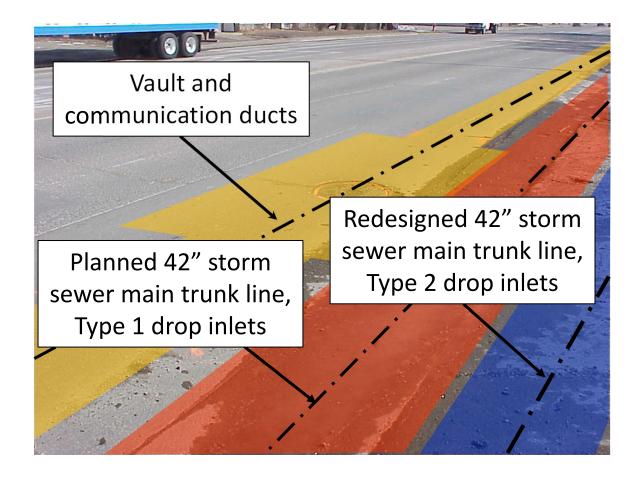
# Widening Project

- Resolution alternatives:
  - Relocate transmission line
  - Modify final grade to avoid transmission line
- Decision:
  - Lowered final grade enough to satisfy overhead clearance
  - Maintained sufficient ground cover above gas line at same location
- Benefits:
  - Cost savings: \$3M
  - Time savings: 24 months of project delivery time

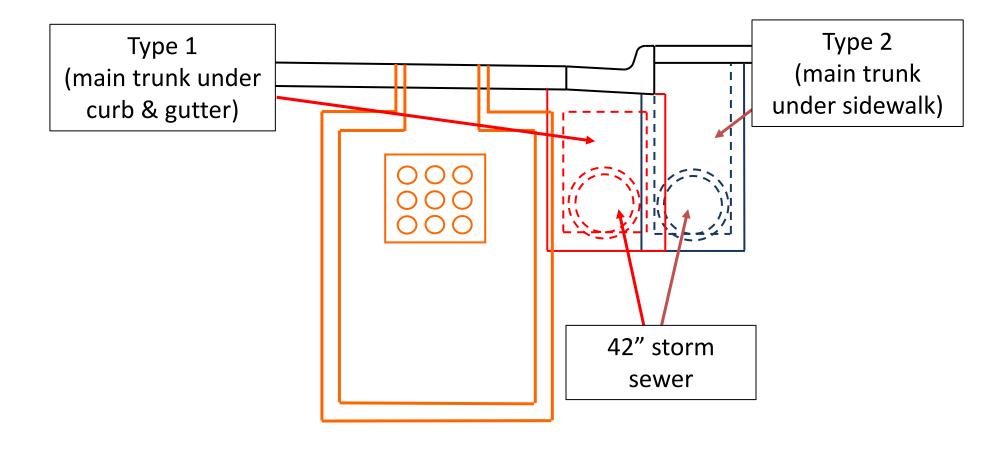


# Storm Sewer and Communication Duct System

- Communication ducts along 5 blocks of city streets
- 5 vaults (5 feet x 7 feet x 12 feet) connected with 9 4-inch ducts encased in concrete
- In conflict with planned storm sewer



# Storm Sewer and Communication Duct System





# Storm Sewer and Communication Duct System

Utility owner's estimate to relocate 9-duct system \$7

\$750,000

Additional cost to re-design storm sewer

-\$37,270

Cost savings to consumers/taxpayers

\$712,730

## Break

• We'll continue at 1:00 PM



## Module 4 Overview

# Module 4: Hands-On UCM Exercise

**Learning Outcome:** Identity and resolve utility conflicts for a sample project

Identify Utility
Conflicts

Analyze and Compare Resolution Strategies

**Present Findings** 



## Hands-On UCM Exercise

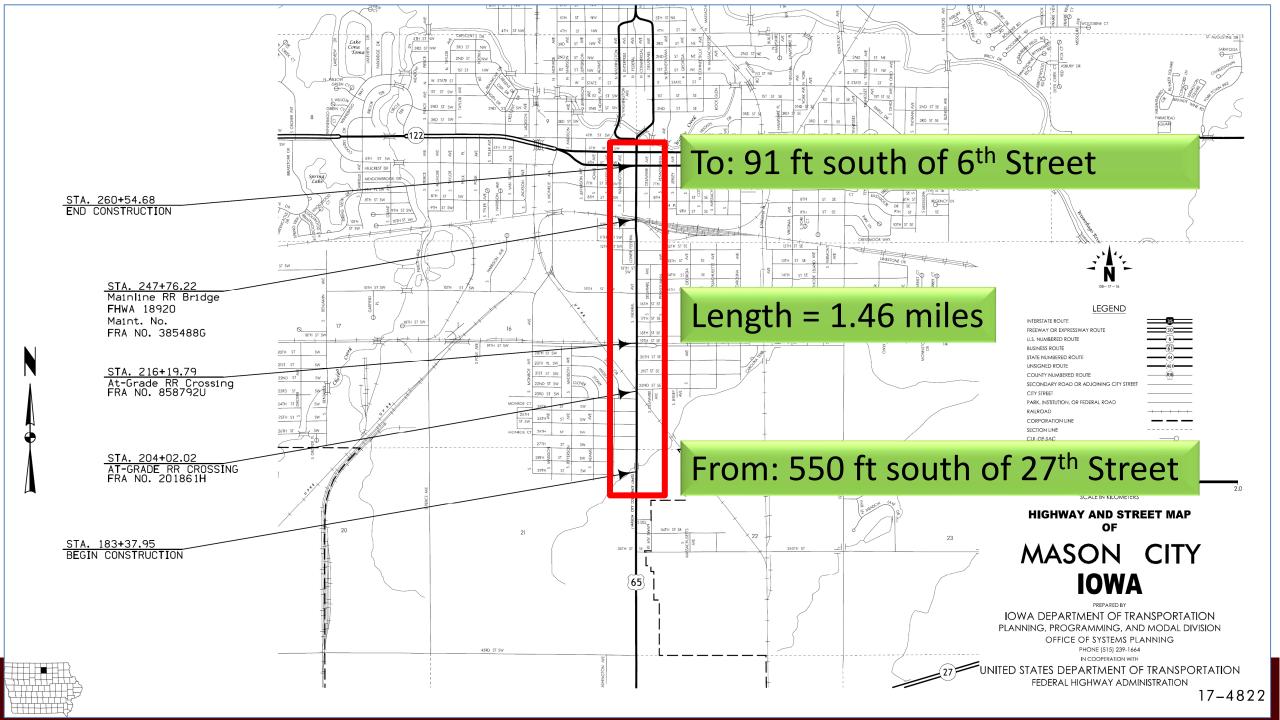
- Identify potential conflicts using existing data (60 min)
- Analyze and compare resolution alternatives (60 min)
- Present findings (45 min)



## **Project Overview**

- US 65 in Mason City (Cerro Gordo County)
- Scope of improvements:
  - Replace PCC pavement Includes regrading
- Multiple utility owners:
  - Communications
  - Electric
  - Gas
  - Water
  - Wastewater





## Hands-On UCM Exercise

- Identify potential conflicts using existing data (60 min)
  - Identify utility conflicts
  - Review data provided on utility investigation deliverables
  - Populate utility conflict list
  - Examine utility investigation activities needed
- Analyze and compare resolution alternatives (60 min)
- Present findings (45 min)



# **Utility Conflict List**

Utility	Conflic	ct Manageme	ent (UCM) - L	<b>Jtility Conflict</b>	ts							
Utility Conflict ID	Utility Layout/ Sheet No.	Utility Owner	Utility Owner Contact Name	Utility Owner Contact Phone and Email	Utility Feature ID	Utility Function	Utility Type	Utility Subtype	Utility Feature	Size	Material	Utility Conflict Description

Station Origin	Start Station	Start Offset	End Station	End Offset	From Latitude	From Longitude	To Latitude	To Longitude	Height/ Depth (ft)	Placement Relative to Ground Level	Alignment Type	Placement Relative to Existing ROW	Property Interest Type	Parcel U- Number	Parcel Acquisition Status

Utility Investigation Completed	Utility Investigation Needed	Test Hole No.	Novt Action	Resolution Strategy Selected (from Resolution Alternatives)	High Priority (Y/N)	Utility Conflict Status	Status Achieved Date	Estimated Resolution Date	Comment
						•			



## Module 4 Overview

# Module 4: Hands-On UCM Exercise

Identify Utility
Conflicts

Analyze and Compare Resolution Strategies

**Present Findings** 



## Hands-On UCM Exercise

- Identify potential conflicts using existing data (60 min)
- Analyze and compare resolution alternatives (60 min)
  - Identify 2 conflicts
  - Develop and compare 3-4 resolution alternatives
  - Select most appropriate resolution alternative
- Present findings (45 min)

#### 

Utility	Conflict	: Management (UCM) -	Analysis of Utility Conflict Re	solution Alternatives						
Utility Conflict ID	Alternative No.	Alternative Description	Alternative Advantages	Alternative Disadvantages	Impact on Project Delivery Time	Total Cost to DOT (\$)	Total Cost to Utility Owner (\$)	Total Cost (\$)	Feasible (Y/N)	Selected (Y/N)
									l	

Utility Conflict Management	(UCM) -	<b>Utility Conflicts</b>
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Prepared By:	
Reviewed By:	
Date:	
_	

Utility Conflict ID	Utility Layout/ Sheet No.	Utility Owner and/or Contact Name	Utility Type and Feature	Size and/or Material	Utility Conflict Description	Start Station	Start Offset	End Station	Util. Inv. Compl.		Next Action/Resolution Strategy Selected	High Priority (Y/N)	Utility Conflict Status	Estimated Resolution Date
							·							

# **Utility Conflict List**

#### Utility Conflict Management (UCM) - Utility Conflicts

Utility Layout/ Sheet No.	Utility Owner	Utility Owner Contact Name	Utility Owner Contact Phone and Email	Utility Feature ID	Utility Function	Utility Type	Utility Subtype	Utility Feature	Size	Material	Utility Conflict Description

Station Origin	Start Station	Start Offset	End Station	End Offset	From Latitude	From Longitude	To Latitude	To Longitude	Height/ Depth (ft)	Placement Relative to Ground Level	Alignment Type	Placement Relative to Existing ROW	Property Interest Type	Parcel U- Number	Parcel Acquisition Status

Utility Investigation Completed	Utility Investigation Needed	Test Hole No.	Next Action	Resolution Strategy Selected (from Resolution Alternatives)	Reimbursable (Y/N)	High Priority (Y/N)	Conflict	Status Achieved Date	Estimated Resolution Date	Comment



## **Group Instructions**

- Download project files
- Make sure to review ALL project files, not just the layout
  - Plan sheets
  - Utility layout
  - Drainage plan
  - Cross sections
  - Utility investigation deliverables
- Use Adobe Acrobat or Reader comment toolbox



## **Group Instructions**

- Re-introduce yourself to others in your group
- Establish roles within the group
  - Group leader (one person)
  - Display and mark up .pdf files (one or more)
  - Populate utility conflict list (one or more)
  - Review files and

Participation is KEY to Success!!!



## Module 4 Overview

# Module 4: Hands-On UCM Exercise

Identify Utility
Conflicts

Analyze and Compare Resolution Strategies

**Present Findings** 



## Hands-On UCM Exercise

- Identify potential conflicts using existing data (60 min)
- Analyze and compare resolution alternatives (60 min)
- Present findings (45 min)
  - (Each group) Give 5-minute presentation
  - Describe process to analyze and resolve two conflicts
  - Highlight major lessons learned
  - (Everybody) Ask questions

## Wrap-Up Overview

# Wrap-Up

Learning Outcomes

Applying UCM in Practice

Open Discussion

Adjourn



## **Learning Outcomes**

Explain the reasons to conduct effective UCM

Explain how UCM is integrated into project delivery

Describe the key elements of UCM

Identity and resolve utility conflicts for a sample project



# Thank You!!!